



**TOWN OF ELM CITY  
SPECIAL CALLED TOWN COUNCIL MEETING MINUTES  
February 21, 2024 at 6:00 PM  
Train Depot 101 Nash St.**

**In attendance:**

Mayor Tawanda Moore (hereinafter, Mayor Moore)  
Mayor Pro Tem Tammie Atkinson (hereinafter, Mayor Pro Tem Atkinson)  
Commissioner Gil Wheeler (hereinafter, Commissioner Wheeler)  
Commissioner Zachary Mercer (hereinafter, Commissioner Mercer)  
Commissioner Tim Bridgers (hereinafter, Commissioner Bridgers)  
Commissioner Bridget Wimberley (hereinafter, Commissioner Wimberley)

**Also in Attendance:**

Customer Service Administrator Melissa Younger (hereinafter, Melissa Younger)  
Town Attorney Slade Rand (hereinafter, Slade Rand)

**Absent**

Zoning Officer Shawn Lucas (hereinafter, Zoning Officer Lucas)  
Public Works Supervisor Wilbur Etheridge (hereinafter Wilbur Etheridge)

**Call To Order:** Mayor Moore called the special called council meeting to order on February 21, 2024 at 6:00pm.

**Invocation:** Mayor Moore

**Pledge Of Allegiance:** Mayor Moore

**Approval of Agenda:** Mayor Moore asked for a motion to approve the agenda for the February 21, 2024 Special Called meeting. Commissioner Bridgers made a motion to approve the agenda for the February 21, 2024 Special Called Meeting. Commissioner Wimberley seconded the motion. **The motion passed unanimously.**

## **Presentations/Discussions:**

**Recent IT Issues & Updates and SmartFusion iCloud Launch:** At roughly 6am on February 6, 2024 Mayor Moore received a call from Andrea Hinnant who notified her that the computers and internet were down at the Town Office. As referred by Southern Bank, Mayor Moore reached out to Mr. Walt, of Walteck Computer Services. A little after noon, Mr. Walt had the internet fixed. He expressed his concerns of some things he noticed. One was that an unlicensed version of Microsoft keys had been being used.

On February 7, 2024 Mayor Moore made another attempt to reach out to our former IT company by email. She received no response to her questions regarding returning the Town's laptop (that she had been asking for since December 2023), the status of the Town's website, and a request for their contract with the Town, as well as a list of services provided.

On February 9, 2024, while merging SmartFusion and IT issues, it was discovered that one previous employee and CPA Firm, Greg Isley still had full access to the financial system. Full access was removed immediately from former employee and read only access was given to CPA firm.

On February 12, 2024 Mr. Walt expressed further concerns, that there was unauthorized remote accessibility. Mayor Moore informed Commissioner Wheeler and Mayor Pro Tem Atkinson of her findings.

On February 13, 2024 the Town's laptop was returned by former IT company.

On February 15, 2024 Mr. Walt removed any unauthorized remote access, and preformed virus scans.

On February 21, 2024 an update from Mr. Walt was given. The root of the problem was found. At this point each employee has individual login usernames and passwords.

**Action Items: NONE**

**Old Business: NONE**

**New Business: NONE**

**Town Staff Reports: NONE**

**Mayor & Commissioner's Reports: NONE**

**Adjournment:**

Mayor Moore asked for a motion to go into closed session. Commissioner Bridgers made the motion to go into closed session. Mayor Pro Tem seconded the motion. **The motion passed unanimously.**